

Community Bridges Child & Adult Care Food Program (CACFP) Frequently Asked Questions

1. **When will I get paid?**

Community Bridges CACFP follows reimbursement procedures required by the United States Department of Agriculture and the California Department of Social Services, Child Nutrition Division for all sponsors of the CACFP. CB's CACFP issues reimbursement checks promptly after receiving funds from the state; the date these funds are received can vary by several days each month. You may call the check hotline or log on to your Kidkare account for up-to-date information regarding your check's status or mailed date. Click to view [Kidkare support guide](#).

2. **How can I check to see if my report had any errors?**

In Kidkare there is a specific report you can generate to show any errors you may have had on your monthly report. Click [here](#) for instructions on how to access that report.

3. **How do I enroll a returning child?**

Call, leave a voicemail, or email your consultant to let them know the name, DOB, and the date the child returned. While you wait for the child to appear on Kidkare, you may claim the child by leaving a comment every day the child is present (ex: David Cortez was present today for breakfast, am snack, and lunch.)

4. **Who is my program consultant?**

Click [here](#) to see the names and extensions of the CACFP staff.

5. **What should I do if no kids attend my daycare?**

You should notify your consultant as soon as possible so that a visit is not conducted. You may call, leave a voicemail or update your Kidkare calendar as closed for the day. Click [here](#) for instructions on how to document closure on Kidkare.

6. **Can I claim my own children if no other daycare children attend?**

No. If you are eligible to claim your own children, they must have meals and be claimed with other daycare children to be reimbursable.

7. **Who needs to be enrolled in the CACFP?**

All children without parent/guardian supervision who are present in your childcare home should be enrolled. This includes infants, drop-ins, emergency drop-ins, and your own children under the age of 10 years.

8. **If an enrollment form is not available during a visit, what other documents are approved?**

If you have not enrolled a new child using your Kidkare account, your consultant will ask to see the licensing forms for the child to verify enrollment.

9. **What kinds of milk are approved to serve under the CACFP?**

One-year-old children must be offered whole milk. Children 2 years and older must be offered 1% milk or fat-free.

10. Why is my newly enrolled daycare child still pending?

If a child is still showing as pending, one of the following may be happening with the enrollment form: It has not been received yet, it was received late (after the 5th of the month), or your consultant is still working on entering the form. You may call or email your consultant to verify the form was received.