

May 2021





Community Bridges has remained committed to ensuring everyone in the community has equal access to the COVID-19 vaccines. As vaccination appointments first became available, registering for a vaccine became a daunting, confusing and complicated process. Many seniors and low-income individuals started to feel left behind due to the lack of digital access and language barriers.

To fill this divide Community Bridges created the Bridges to Access Vaccine Helpline. Through the helpline, we are able to provide one-on-one bilingual support to those who need help navigating the process of setting up an appointment and answer any questions callers might have about the vaccines.

Not only have we remained dedicated to getting Santa Cruz County vaccinated, our staff has taken steps to ensure we are doing our part agency-wide. Throughout the pandemic, our staff has volunteered their time to assist with vaccination efforts at the Santa Cruz County Fairgrounds vaccine site and provided bilingual language support at the Salud Para La Gente vaccination clinics.

We are proud to announce that **77%** of Community Bridges staff has been vaccinated. Our staff's commitment to ensuring the health of the clients they serve is tremendous. They truly set an

Getting Santa Cruz County Vaccinated!

Our **Bridges to Access Vaccine Helpline** has provided much needed support to those struggling to find and schedule a COVID-19 vaccine appointment. Since we initiated this project our helpline has been able to help **2297** callers with their vaccine questions and scheduled **1260** vaccination appointments, **657** of which have been for people over the age 65 and **476** have been for people between the ages of 16-49.

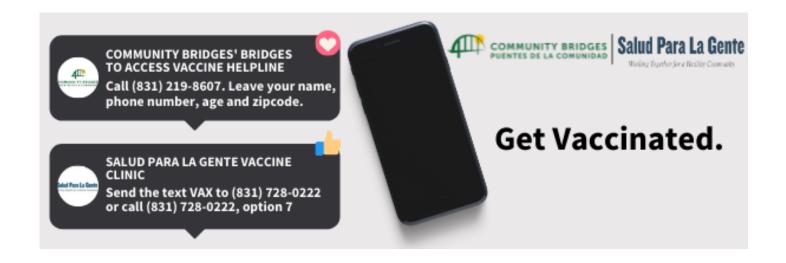
Thank you to our local partners, funders and supporters for assisting us with our vaccination efforts. With their help we have been able to ensure everyone in our community has an opportunity to receive a vaccine. If you would like to support the Bridges to Access Vaccine Helpline to help others overcome obstacles to obtaining the vaccine, please click below to donate to Community Bridges with the comment: Vaccine Helpline.

Support the Bridges to Access Vaccine Helpline!

Still need to get vaccinated?

Community Bridges and Salud Para La Gente have teamed up to make scheduling a vaccine appointment as easy and simple as possible. Anyone interested and eligible for the COVID-19 vaccine in the tri-county area can contact:

- Community Bridges' Bridges to Access Vaccine Helpline at (831)219-8607. Leave your name, phone number, age, and zip code and our bilingual staff will give you a call within 48 hours. Language services offered in Spanish and English.
- Salud Para La Gente Texting Service: Send the text VAX to (831) 728-0222 Telephone: (831) 728-0222, option 7. Language services offered in Spanish, Mixteco and English.



Ray's Corner



Not all superhero's wear capes. Throughout this last year, as people sheltered in place, we put on our N95 masks and got to work. We continued to provide essential services and assist those in need. As COVID-19 vaccines started to become available we realized there was a need for a service that would make registering for one as simple as possible. We collaborated with the County of Santa Cruz to create a vaccination helpline that ensured we focused on equity and provided access by making it multilingual. Our efforts ensured thousands of added appointments were accessible to our community. What we have learned is that there were many heroes throughout this pandemic

and we could not have done this work without the volunteers who also helped to ensure we kept pace with the demand. As we continue to get back to normal, we will continue to work on meeting the next community need and ensuring we continue to support those most affected through this pandemic.

Support Community Bridges with a Lookout Local Subscription



Don't forget to support Community Bridges with a subscription to Lookout Local, Santa Cruz's high-quality, trustworthy, non-partisan local news. When you sign up for a membership, Lookout will donate 10% of your membership dues to Community Bridges! Click on the button to get started and be sure to use the code **CB10** to give back.

Sign Up Today!

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Community Bridges is an exempt organization as described in section 501(c)(3) of the Internal Revenue Code; EIN #94-2460211. Donations are tax deductible in excess of the value of any goods or services provided in exchange for your contribution.











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