



Posted August 31, 2015
Open Until Filled

POSITION: ON-CALL VAN DRIVER II
(BILINGUAL ENGLISH/SPANISH PREFERRED)

PROGRAM: LIFT LINE
A PROGRAM OF COMMUNITY BRIDGES

POSITION DESCRIPTION:

Under the supervision of the Operations Manager, the Van Driver provides door-to-door service for elderly and/or physically or mentally limited and/or ill passengers; keeps simple records; maintains the van in a clean, safe, and orderly condition and performs other related work as required while adhering to agency, union and State safety regulations.

DUTIES & RESPONSIBILITIES:

1. Drives a specially-equipped van to pick up and drop off elderly and/or physically or mentally-limited or ill persons to medical destinations; assures that lifts and tie down equipment are operational and that passengers are transported to appointments in a safe and timely manner.
2. Drives a van to pick up and drop off seniors to and from congregate meal sites and other central locations; provides van service for other senior passenger activities as time permits; may drive for outside contracts.
3. Provides out-of-county transportation services to qualified clients.
4. Provides fixed schedule veteran ride service within Santa Cruz to Monterey and other surrounding counties.
5. Plans and/or cooperates in establishing schedules; follows established schedules; adjusts schedules to meet unanticipated changes; determines the safest and most efficient pick up and drop off routes.
6. Assists both ambulatory and non-ambulatory passengers on and off the van in a safe and courteous manner, providing door to door service.
7. Collects donations from clients and returns them to the administrative offices of Lift Line in a timely manner.
8. Deals with sensitive medical, equipment, and potential emergencies that may arise, which includes the handling and securing of portable oxygen tanks.
9. Notes visible changes in the physical or mental health of persons regularly transported; communicates this information to appropriate personnel for follow-up; may carry and

deliver prescription drugs and medical documents not entrusted to passengers. Reports any client issues immediately to the driver supervisor and/or schedulers.

10. Performs pre-trip procedures, including inspecting the van and maintaining it in a clean, orderly, and safe condition; reports the need for maintenance or servicing.
11. Operates the van in a safe and courteous manner, following California driving laws and regulations, including seat belt regulations and cell phone regulations.
12. Maintains standard records such as logs of passengers driven, miles driven, and gasoline purchased. Submits all paperwork daily as required.
13. Describes services offered to persons who may qualify and benefit from such services.
14. Operates a two-way radio according to FCC regulations.
15. Assists with general meal site activities, as assigned.
16. May assist with transportation office activities, such as scheduling rides, dispatching, answering the telephone, filing, report preparation, or other tasks, as assigned.
17. Follows driver handbook; attends all staff meetings; participates in training programs. May participate in Accident, Health and Safety and Training Committee meetings.
18. Develops and maintains effective working relationships with other agency staff members and others in regular contact with the program.
19. Communicates effectively and respectfully with people from different racial, ethnic and cultural groups and from different backgrounds and lifestyles; demonstrates a knowledge of and sensitivity to their needs.

Job descriptions are intended to be illustrative only; they are not designed to be restrictive or to define each and every assigned duty and responsibility. In an organization of this nature, each employee is expected to perform such duties as necessary to fulfill the stated goals of the agency.

MINIMUM QUALIFICATIONS:

Knowledge of:

- California driving laws and regulations;
- basic first aid and CPR techniques;
- the techniques involved in safely transporting elderly, frail, physically and/or mentally limited and ill passengers;
- the safe and proper use of wheelchair lifts, tie downs, ramps and rails;
- the preventative measures important to the safe transport of passengers with communicable diseases; and
- the geographic location in which the van is to be driven.

Skill in:

- safely and courteously transporting elderly, physically and/or mentally limited and ill passengers;

- identifying significant changes in the physical and mental conditions of the passengers, and reporting them to the appropriate persons for follow-up;
- safely driving a large passenger van;
- operating lift, tie down, and two-way radio equipment;
- determining safe and efficient routes to be driven;
- following oral and written directions;
- reading street maps;
- performing work independently and using sound judgment in emergency situations;
- keeping standard records of work performed;
- collecting, recording and depositing donations
- maintaining the vans in a clean, safe, and orderly condition;
- communicating effectively with and being sensitive to the needs of the passenger population served; and
- working cooperatively with co-workers and others contacted in the course of the work.

OTHER REQUIREMENTS:

- In accordance with US Department of Transportation requirements, must pass a pre-employment drug screening test and comply with periodic testing for drug use and alcohol misuse.
- Must be cleared by the Department of Justice through fingerprinting.
- Must possess or obtain a valid California Class B or A Driver's License within 6 months of employment. Must have and maintain a satisfactory driving record as demonstrated by current H-6 DMV printout.
- Must be willing to obtain a 15+ passenger endorsement within 6 months of hire.
- Must have reliable transportation to worksites.
- Must qualify to be insured with the agency vehicle insurance carrier.
- Must possess current Red-Cross First Aid and CPR certificates, or be able to obtain them within 6 months of hire.
- Must have sufficient physical strength and stamina to assist disabled passengers. This work requires considerable and strenuous physical exertion, such as repeated reaching, lifting (50+ lbs) pulling and pushing.
- Must speak English, bilingual English/Spanish preferred.

RATE OF PAY:

- This is regular, non-exempt, on-call position—hours vary.
- The starting rate of pay is \$13.87/hr (plus a \$.40/hr bilingual differential after passing a test administered by the Human Resources Department).

BENEFITS:

- Eligible for paid sick leave.
- 401(k) Retirement Plan: Agency matches employee contribution up to 1% of annual salary upon completion of six month employment, effective during open enrollment period.

- Paid lunch if applicable.

UNION:

The Van Driver II position is represented by the United Transportation Union (UTU) bargaining unit.

TO APPLY:

- Please submit your Community Bridges application by email (hr@cbridges.org), fax (831-688-8302), or in person.
- Resumes can be submitted but will not be accepted in lieu of an employment application.
- The Community Bridges general application may be downloaded at:
<http://www.communitybridges.org/employment.htm>.
- If applicable, please submit any college transcripts, licenses, and/or certificates as an attachment to your application.

COMMUNITY BRIDGES IS AN EQUAL OPPORTUNITY EMPLOYER.

Applicants shall not be discriminated against because of age, ancestry, color, religious creed, denial of Family and Medical Care Leave, disability (mental and physical), marital, familial or parental status, medical condition, genetic information, military and Veteran status, national origin (including language use restrictions), race, sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth or breastfeeding), gender, gender identity, and gender expression, political affiliation or sexual orientation.